

# Gustavo Possebon

## Software Engineer/Full Stack Engineer

Phone: +5563992723123 E-mail: [gustavopossebon@hotmail.com](mailto:gustavopossebon@hotmail.com) [Github](#) [LinkedIn](#)

---

### SUMMARY

- A Senior Full Stack Developer with over seven years of experience, specializing in Java, JavaScript, and cloud architectures, focused on delivering high-performance, secure, and scalable solutions.
- Proven expertise in system optimization, including significantly enhancing performance by reducing cache miss rates by 15% and improving response times by 200ms, utilizing Redis, Keycloak, RabbitMQ, and Kong.
- Streamlined chatbot deployment at Zenvia, reducing setup time from two hours to under three minutes through OpenAI-powered automation.
- Consistent track record of successful projects across healthcare, logistics, fintech, AI-driven applications, and hackathons.

### SKILLS

Java(7+ years), Javascript(7+ years), Typescript, Spring Boot(7+ years), NodeJs, Angular, HTML5, CSS3, React, React Native, MongoDB(7+ years), PostgreSQL(7+ years), Git, Github, Github Copilot, Gitlab, Jenkins, Docker, Kubernetes, Terraform, Grafana, AWS, GCP, RESTful APIs, RabbitMQ, CI/CD Pipelines, Microservices Architecture, Distributed systems, Event-driven Architecture, High-Performance Applications, System scalability and optimization, JUnit, Mockito, Cucumber, Jest, Scrum, Kanban, Slack, Trello, Jira, Microsoft Teams.

### WORK EXPERIENCE

#### **GFT Technologies**

**Remote**

*Senior Software Engineer*

*Jan 2026 - Current*

- Software Engineer at SulAmérica Seguros, working on a Customer Communications Management (CCM) platform supporting a company with 7+ million customers nationwide (2021).
- Building and maintaining a distributed architecture with 20+ microservices, supporting high scalability and fault isolation.
- Implementing batch processing pipelines with Spring Batch, handling large CSV datasets and scheduled processing jobs.
- Integrating with multiple external providers (Valid, Quadient, Sensedia), enabling multi-channel communication at enterprise scale.
- Working with cloud-native infrastructure on Kubernetes and Google Cloud Platform (Pub/Sub, Cloud Storage, Cloud Scheduler, Google Kubernetes Engine (GKE)).

#### **Senior Sistemas**

**Remote**

*Senior Software Engineer*

*Aug 2024 - Oct 2025*

- Developed and maintained identity and access management solutions in the architecture team, implementing SAML, LDAP, and Keycloak-based authentication for 50+ applications while ensuring SLAs compliance and 99.5%+ system availability.
- Developed the Abrangência (Domain Filter) feature, an initial-phase project for filtering data between products and reporting systems, implementing Redis caching, comprehensive tests, and best practices to ensure reliability for production use.
- Implemented Redis caching strategy that reduced average query response times by 60% (from 500ms to 200ms) and improved system throughput for high-volume filtering operations across the platform.
- Improved code quality and reliability by increasing test coverage to over 80%, implementing SonarQube best practices, and mentoring junior developers through code reviews, reducing production bugs by 40%.
- Utilized RabbitMQ, Kong, Grafana, Kibana, and Terraform for system monitoring and optimization, supporting incident response efforts and contributing to achieving Mean Time Between Failures (MTBF) of over 6 months.

**Zenvia***Full Stack Engineer***Remote***Jan 2022 - Aug 2024*

- Managed automated chatbot flows, processing over 1 million monthly interactions, resulting in a 45% reduction in the need for human agents.
- Developed a 2FA authentication system via WhatsApp messaging, resulting in a 70%+ decrease in fraud and unauthorized access attempts within the first 6 months of implementation.
- Led the WhatsApp integration squad, ensuring 99.95% system availability and reducing average system response time from 4 seconds to 1.2 seconds, enhancing user experience and service efficiency.
- Enhanced chatbot interactions with Generative AI, streamlining chatbot setup from 2 hours to under 3 minutes through OpenAI-powered automation, enabling faster deployment of new chatbots.
- Implemented an AI-driven chat history retrieval system, reducing ticket resolution time by 35% and improving response accuracy.

**Mouts TI***Full Stack Engineer***Remote***Nov 2020 - Dec 2021*

- Developed and implemented performance and usability enhancements for the Philips Healthcare system, addressing specific requirements from international clients in Austria and Japan, utilizing Java and Angular.
- Ensured 99.98% uptime for Philips Healthcare EMR, a critical system used in hospitals and clinics.
- Designed and built an API and micro frontend solution to streamline Ambev's software FAQ, resulting in improved monitoring capabilities and a significant reduction in support tickets.
- Optimized PL/SQL queries, cutting processing times to 400ms via indexing and restructuring.

**DBC Company***Software Developer***Porto Alegre, RS***Sep 2019 - Jan 2020*

- Optimized self-checkout sales processes by automating transactions, leading to at least a 20% increase in revenue.
- Developed and implemented a remote management API for self-service checkout systems, improving operational efficiency and tracking usage.

**DBC Company***Internship Program***Porto Alegre, RS***Jul 2019 - Sep 2019*

- It was a training program which was focused on studying and applying our hard skills and soft skills. The whole experience 480 hours of intensive training over 3 months. At the end, we had to present a full stack project using our knowledge learned.
- After graduation, the best candidates were chosen to work on real projects, being allocated to clients as junior developers.

**EDUCATION****Pontifical Catholic University of Rio Grande do Sul, Porto Alegre***Bachelor's Degree in Software Engineering***Porto Alegre, RS - Brazil***Graduation Date: Jan 2022***LANGUAGES**

- English - Advanced;
- Portuguese - Native Speaker